

## **WHO IS PERFORMING AND WHEN?**

We are delighted to announce that IDLES will be performing hometown shows at Bristol Queen Square on Friday August 1<sup>st</sup> and Saturday 2<sup>nd</sup> August 2025. Support acts will be announced closer to the time and the line up is subject to change.

## **HOW CAN I BUY A TICKET?**

Tickets are on sale now from See Tickets, Eventim, Ticketmaster, Gigantic and Dice. Tickets purchased from sources other than official agencies are at your own risk and are invalid. Beware of forged or fake tickets. Tickets purchased from secondary ticketing sites such as VIAGOGO will not be valid.

## **WHAT HAPPENS IF I CAN NO LONGER USE MY TICKET?**

If you can no longer use your tickets, you may only resell them through the site you brought your tickets from.

## **ARE CHILDREN ALLOWED TO ATTEND?**

This event is for people 14 years old and over. Anyone 14 or over but under the age of 16 must be accompanied by an adult ticket holder who remains on site as the under 16 year old's guardian.

## **WHAT TIME WILL GATES OPEN?**

Gates will open at 17:00 on Friday August 1<sup>st</sup>

Gates will open at 14:00 on Saturday August 2<sup>nd</sup>

## **WHAT TIME CAN I QUEUE FROM?**

Customers are recommended to arrive at 17:00 for the Friday show and 14:00 for the Saturday show to avoid queues impacting on surrounding streets and local residents.

## **HOW DO I GET TO BRISTOL QUEEN SQUARE?**

Queen Square is a 15 minute walk from Bristol Temple Meads station and where possible we encourage attendees to arrive on foot or by public transport.

## **WHERE CAN I PARK?**

Whilst the event is not providing dedicated parking there are a number of locations in Bristol City Centre. More info available [here](#).

## **IS THERE PARKING FOR ACCESS CUSTOMERS?**

Please contact us and we can help you make arrangements.

## **HOW CAN I BUY ACCESSIBLE TICKETS?**

A range of accessible tickets are available [here](#).

## **PROVISIONS FOR ACCESSIBLE CUSTOMERS**

The event will provide the following accessible provisions for customers:

- Viewing Platform
- Accessible Toilets
- Lowered Bar Areas

If you require a provision we have not listed here, please email [access@communion.one](mailto:access@communion.one) for clarification and advice.

## **WHAT TIME WILL THE ARTIST BE ON STAGE?**

Stage times will be published closer to the event.

## **WHAT TIME WILL THE CONCERT FINISH?**

No later than 22:30.

## **WILL SPECIAL EFFECTS BE USED DURING THE SHOW?**

This information is TBC.

## **WILL I GET SEARCHED?**

Searching is a condition of entry. The Promoter reserves the right to search the Holder and the Holder's property and refuse admission, or to eject from the Venue any person who refuses to be searched by security, a police officer, steward or detection dog.

For a full list of prohibited items please consult the event Terms and Conditions (clause 11). Anyone in possession of these items may be refused entry with items confiscated.

## **CAN I ENTER THE SITE AND THEN LEAVE AND COME BACK?**

There is strictly no readmittance at this event.

## **PROHIBITED ITEMS**

No liquids, gels or lotion are permitted to be brought into the event other than sun cream,

perfume and make up and as long as it is under 100ml and in a plastic or paper receptacle. No glass containers may be brought onto the site.

The following items cannot be brought into the event: Aerosols, airhorns, alcohol, animals (except for assistance dogs), balloons, barbeques, apparatus, bicycles, blowtorches, cans, chairs of any sort (including stools, floor seating and shooting sticks), cooking equipment, disposable vapes, drinks including bottled water, drones, drugs, flags, gas canisters, gazebos, glass (including glass make up or perfume bottles), food hampers/cool bags/boxes, fires, firewood, fireworks, flags on poles, flares, generators of any kind, helmets, illegal substances, inflatable furniture, items which may be regarded as weapons, knives legal highs including balloons, laser equipment/pens, liquids and gels over 100ml, megaphones, new psychoactive substances, petrol burners, poles, pyrotechnics, professional recording or transmitting equipment, roller skates, scooters, sky or 'Chinese' lanterns, smoke bombs / canisters, sound systems (including personal speakers), spray cans, tabards/high viz jackets, umbrellas, unidentified substance and weapons.

No professional cameras, video recorders or any form of professional audio-visual recording equipment will be allowed into the event arena.

#### **CAN I BRING A BAG?**

Only bags smaller than a piece of A4 paper are permitted on site. To speed up entry for all customers we request that people do not bring a bag to the event unless it is unavoidable

#### **CAN I BRING FOOD AND DRINK?**

No bottles, cans, containers, drinks or food are permitted to be brought into the venue. Empty plastic water bottles 500ml or less may be brought onto site and there will be water points available for free water refill. No refillable metal bottles are permitted.

Whilst food and drink are not allowed to be taken into the concert arena, a range of food and drink will be available within the event arena. If you need to bring in specific food or medicine due to a pre-existing medical condition then please bring supporting medical evidence.

#### **CAN I BUY ALCOHOL AT THE CONCERT?**

Yes, however we will be operating Challenge 25, so please bring identification with you. Forms of accepted ID are Passport, Cards bearing the "Pass" or Photographic Driving Licence.

#### **CAN I MAKE PAYMENTS IN CASH?**

We will operate a cashless system across all the bars at the event. Please ensure you are able to pay on card or Apple / Google Pay before entering the site.

## **CAN I BRING IN AN UMBRELLA IF IT'S GOING TO RAIN?**

Unfortunately, umbrellas are on the list of prohibited items for safety reasons and so that they don't block the viewing experience of fellow fans. We therefore advise you to pay particular attention to the weather forecast and dress appropriately for the expected conditions.

## **WILL THERE BE ANY ROAD CLOSURES?**

Yes. Road closures will be enforced on the roads that surround Queen Square before, during and after the events. More information will follow closer to the event.

## **WHERE IS THE DROP OFF AND COLLECTION POINT?**

Details will be confirmed at a later stage, but we would encourage customers to use public transport where practical.

## **WILL THERE BE A TAXI RANK?**

There are multiple public taxi ranks around Bristol City Centre.

## **PLANNING FOR THE WEATHER**

The concert takes place in Queen Square, which is an open air green-field site. It has some limited pavement and tarmac paths on the peripheral entrances and exits, however most of the space consists of grass and green space. It is an open-air event so we would advise all attendees to be prepared for the unpredictable and increasingly adverse British summer weather. Prepare for rain or heat and dust by bringing layers and packable clothing / provisions such as waterproof coats, hats, sunglasses and sun cream. Ground conditions are also weather dependent; if we experience extreme weather the ground may become muddy and the grass may well get churned up, or may dry out unevenly, so appropriate footwear is advised.

## **WHERE CAN I BUY MERCHANDISE?**

There will be a number of official merchandise outlets located inside the venue. We would advise against purchasing any unofficial merchandise outside the venue.

## **GENERAL ENQUIRIES**

More information will be published in due course. You can also contact [info@communion.one](mailto:info@communion.one) for anything not covered here.